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Customer No.:

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PATENT TRADEMARK OFFICE

Docket No.: 3042/0G691

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

James D. MARKS et al.

Serial No:

09/447,259

Group Art Unit:

3623

Confirmation

3586

No.:

Filed:

November 23, 1999

Examiner:

Romain Jeanty

For:

INTERACTIVE SYSTEM FOR MANAGING QUESTIONS AND ANSWERS

AMONG USERS AND EXPERTS

08/16/2003 SZEHVIE1 00000010 09447259

01 FC:1201 02 FC:1201 672.00 OP 648.00 OP

## PRELIMINARY AMENDMENT

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Sir:

RECEIVED

JUN 1 1 2003

**GROUP 3600** 

The present case was refiled as a continued prosecution application on April 29,

2003. Therefore, it is respectfully requested that this preliminary amendment be entered and considered in order to allow the pending claims. In response to the final Office Action dated